

Form – 5

Cost of Form – Rs. 5/-

APPLICATION TO FORUM FOR REDRESSAL OF GRIEVANCE

Complaint No. (to be provided by CGRF) & Date. : _____

1. Name and address : _____

2. Contact No. & e-mail id of complainant: _____

3. Name of office (Level-II / District-level CGRF (in case the complaint is made to State Level forum) where complaint was registered earlier: _____

_____4. Brief description of grievance (if space is not sufficient please enclose separate sheet):

_____5. Complaint No. & Date (given by licensee at level II/ District-Level CGRF):
_____6. Remedy provided by the Officer at level II/ District-Level CGRF, if any. (If remedy has been provided, please enclose relevant communication from the Distribution Licensee)

_____7. Nature of relief sought from the Forum

(Please enclose any proof to support claim, if any)

8. List of Documents enclosed (Please give copies of documents which supports the facts giving rise to the grievance)

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9. DECLARATION

a) I/ We, the consumer/s herein declare that:

i) The information furnished herein above is true to my/our knowledge and information derived from records which I/we believe to be true; and

- ii) I /We have not concealed or misrepresented any fact stated herein above and the documents submitted herewith.
- b) The subject matter of the present grievance has never been submitted to the Forum by me/ or by any one of us earlier to the best of my /our knowledge.
- c) The subject matter of my /our grievance has not been settled through the Forum in any previous proceedings.
- d) The subject matter of my /our Grievance has not been decided by any competent authority/court/arbitrator in the past, and is not pending before any such authority/ court/arbitrator.

Yours faithfully,

Date & Time : _____ (Full Signature of complainant)

----- Tear from here -----

To be retained by Consumer

Complaint No.& Date

(To be provided by office)

Consumer Number : _____

1. Name of consumer : _____

2- Brief description of complaint : _____

Signature of staff receiving the application

Designation & Seal

NOMINATION – (If the complainant wants to nominate his representative to appear and make submissions on his behalf before the Forum, the following declaration should be submitted)

I/ WE the above named consumer hereby nominate Shri/ Smti _____, whose address is _____ as my/ our representative in the proceedings and confirm that any statement, acceptance or rejection made by him/ her shall be binding on me/ us. He / She has signed below in my presence.

ACCEPTED

(Full Signature of Representative)

(Full signature of Complainant)