

ANNEXURE - I

Format for Filing Representation to the Ombudsman
(See Regulation 9.3)

To
The Ombudsman,
West Bengal Electricity Regulatory Commission,

_____,
_____,
_____.

Subject: Representation against an order of the GRO/CGRO of _____ /
Representation against non-compliance of order of GRO/
CGRO by the licensee / Representation when the GRO/CGRO has
not passed any order on a grievance petition of the aggrieved consumer/.
Consumer's Service Connection No. _____;
Category _____; Location of Connection _____;
_____, Name of Distribution Licensee _____;
Consumer grievance no. with date given by the GRO/CGRO
_____.

Sir,

[In this space please state the grievance in brief but please provide all relevant details]

Certified that the above information is complete and correct and nothing material has been omitted which will have effect on the case. I have filed / not filed any case pertaining to similar complaint in any Court of Law or under the provisions of the Electricity Act, 2003 with any other Authority. (If any case / complaint has been filed, please enclose a copy of the plaint, a copy of any order received from any Court of Law, etc.).

Yours faithfully,

(Signature with date)

Complainant's Name: _____

Contact No./Telephone No.: _____

(If any)

Postal Address : _____

Encl:

- (a) Copy of the grievance petition submitted to the Grievance Redressal Officer.
- (b) Copy of Order, if any, passed by Grievance Redressal Officer.
- (c) Copy of any other relevant document in support (please specify).