

# Notice of Dispute

## Instructions

Please use this form to notify Comcast's Legal Department of your dispute. Include any supporting documents. You may want to include bills, notes, chat transcripts, communications with Comcast, and/or advertisements.

**Send this completed form and supporting documents to the following mail or email address:**

COMCAST  
ATTN: Legal Department/Arbitration  
1701 John F. Kennedy Boulevard  
Philadelphia, PA 19103-2838  
arbitration\_nod@comcast.com

## Account Holder's Information

For privacy reasons, the Comcast Legal Department is only able to communicate with the account holder or a legal representative. Please have the account holder submit this Notice of Dispute to begin the 60-day resolution process.

### Account Holder's Name (\*Required field)

\*First Name \_\_\_\_\_ M.I. \_\_\_\_\_ \*Last Name \_\_\_\_\_ Jr./Sr. \_\_\_\_\_

For security purposes, the Comcast Legal Department may only contact the customer at a phone number or email on file with the account.

### Account Holder's Service Address (\*Required field)

\*Street \_\_\_\_\_

\*City \_\_\_\_\_

\*State \_\_\_\_\_

\*Zip/Postal Code \_\_\_\_\_

\*Country \_\_\_\_\_

\*Account Holder's Phone \_\_\_\_\_

Account Holder's Email \_\_\_\_\_

\*Are you the account holder?  Yes  No



# Notice of Dispute

## Account Information

\*Account Number

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Please list which line(s) of service in dispute (i.e. cable, internet, telephone, home security).

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# Notice of Dispute

## Dispute Details (\*Required field)

**\*What issue(s) does your dispute involve? (Please explain your dispute in detail and if your dispute is concerning your Comcast bill(s), please provide the date of each bill at issue.)**

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### Date Range of issue(s)

\*From

Month

Day

Year

\*To

Month

Day

Year

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\*Are you seeking monetary compensation? If so, please enter the total amount requested and explain how you calculated the amount.

\$ \_\_\_\_\_

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# Notice of Dispute

## Dispute Details (continued)

\*Other than monetary compensation, is there any other relief requested? If so, please explain.

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\*Please list any previous efforts to resolve this dispute. With whom and when did you speak with Customer Care?

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**Please include any supporting documents. You may want to include bills, notes, chat transcripts, communications with Comcast, and/or advertisements.**

# Notice of Dispute

**Signature (\*Required field)**

Signature of Account Holder

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Date

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