

Format-II**Status of pending implementation of order of CGRF issued in favour of consumers
(during the previous quarters)**

Sr. No.	Case No.	Name of Applicant	Subject of the case in brief	CGRF Judgment No. and Date	Order of CGRF in brief	Time period given in order for implementation	Whether consumer approached the Ombudsman? Yes/No	Status of CGRF order/implementation (Provide date of compliance in case order is implemented)

Annexure-III**APPLICATION TO OMBUDSMAN FOR REDRESSAL OF GRIEVANCE**

Date: _____

To

The Ombudsman

(specify full address)

Dear Sir/madam

Sub: - *(please make a mention of the order of the Forum against which a representation to the Ombudsman is being made)*

Details of the grievance are as under:

1. Name of the Complainant: _____

2. Full address of the Complainant: _____

Pin code: _____

Phone No. /Mobile No.: _____

E-mail ID: _____

3. Nature of Connection and Consumer No. *(in case of having applied for a connection, state the application number)*

4. Distribution Licensee: _____

5. Name and address of the Forum: _____

6. Date of submission of grievance by the Complainant to the Forum *(please enclose a copy of the complainant/grievance):*

7. Details of the representation, facts giving rise to the representation (if space is not sufficient please attach separate sheet):

8. Whether the consumer has received the final decision of the Forum (if yes, please enclose copy of the Forum's order conveying its final decision)

9. Nature of relief sought from the Ombudsman

10. List of document enclosed (please enclose three copies of all relevant document which support the facts giving rise to the grievance)

11. Declaration

- a) I/ We, the Complainant /s herein declare that:
- the information furnished herein above is true and correct; and
 - I/ We have not concealed or misrepresented any fact stated herein above and the documents submitted herewith.
- b) The subject matter of the present Grievance has never been submitted to the Forum by me/ or by anyone of us or by any of the parties concerned with the subject matter to the best of my/ our knowledge.
- c) The subject matter of my / our Grievance has not been settled through the Forum in any previous proceedings.
- d) The subject matter of my / our Grievance has not been decided by any competent authority/ court/arbitrator, and is not pending before any such authority / court / arbitrator.

Yours faithfully

(Signature)

(Complainant's name in block letters)

NOMINATION – (If the Complainant wants to nominate his representative to appear and make submissions on his behalf before the Forum, the following declaration should be submitted.)

I/We _____ the _____ above _____ named _____ consumer _____ hereby _____ nominate
Shri/Smt _____ whose _____ address
is _____

_____ asmy/our REPRESENTATIVE in the proceedings and confirm that any statement, acceptance or rejection made by him/her shall be binding on me/us. He/she has signed below in my/ our presence.

ACCEPTED

(Signature of Representative)

(Signature of Complainant)

Annexure-IV

FORMAT FOR FURNISHING QUARTERLY REPORT BY OMBUDSMAN

Sr. No.	CGRF	Representations			Representations disposed of				Pending at the end of the quarter	Representations disposed of the quarter	Representations disposed of after 45 days along with reasons in brief	Number of sitting in a quarter
		Pending at the start of the quarter	Received during the quarter	Total	In favour of Appellant	In favour of Licensee	Others	Total				

राज्य केन्द्रीय मुद्रणालय, जयपुर।